

Republic of the Philippines Bangsamoro Autonomous Region in Muslim Mindanao Ministry of Basic, Higher and Technical Education Cotabato City



Bangsamoro Autonomous Region in Muslim Mindando MINISTRY OF BASIC, HIGHER AND TECHNICAL EDUCATION

OFFICE OF THE MINISTER

Bangsamoro Autonomous Region in Muslim Mindanao

NFORMATION AND COMMUNICATIONS DIVISION
Office of the Minister
RELEASED

Higher and Technical Education

Office of the Minister

REGIONAL MEMORANDUM

No. 348 Series of 2024

TO

ABDULLAH P. SALIK, JR.

Director General for Basic Education

ALL SCHOOLS DIVISION SUPERINTENDENTS

ALL BUREAU DIRECTORS
ALL OTHERS CONCERNED

FROM

MOHAGHER M. IQBAL

Minister".

SUBJECT

MBHTE-BASIC EDUCATION GRIEVANCE MACHINERY

DATE : May 17, 2024

 In accordance with the Department of Education (DepEd) Order No. 35, s. 2004, also known as the **Revision of the Grievance Machinery**, the Ministry of Basic, Higher and Technical Education (MBHTE) Basic Education Grievance Machinery is hereby constituted.

- 2. The Committee is entrusted with the responsibility of addressing grievances and ensuring procedural fairness within the MBHTE Basic Education.
- 3. The Committee shall be comprised of the following members:

Chairperson:

ABDULLAH P. SALIK, JR.

Director General, Basic Education

Vice Chairperson:

JOHNNY G. BALAWAG

Director, Bureau for Basic Education

Members:

ATTY. HAMIDA U. MANTIKAYAN

Legal Officer IV

DR. DAUD D. KADON

Director, Bureau of Alternative Learning System

DR. ALIZABRIE D. SUNGKA

Chief, School-Based Management Division



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MS. CRISALYN D. MIRAATO

Chief, Data Management Section

Secretariat:

MS. HASMIN U. SANGKA

Executive Assistant to the DG for Basic Education

- 4. The members of the committee were chosen based on their competence and experience in handling grievances effectively and fairly.
- 5. All concerned Basic Education personnel (Main Office, schools division offices, and schools) are instructed to adhere to the guidelines outlined in DepEd Order No. 35, s. 2004, and to cooperate fully with the MBHTE Basic Education Grievance Machinery in the resolution of any grievances that may arise.
- 6. This Memorandum shall take effect immediately.
- 7. For information, guidance, and strict compliance.